

SURREY COUNTY COUNCIL'S LOCAL COMMITTEE - TANDRIDGE**Friday 4 December 2009****Place:** District Council Offices, RH8 0BT**Time:** 10:15am**Organisation:****Surrey Police****Attendee(s):****Insp. Elaine Burtenshaw, Tandridge Neighbourhood Inspector****What role does your organisation play in improving community safety?**

Our style of policing means that wherever you live or work in Surrey there is a dedicated Safer Neighbourhood Team on hand, helping to make the county one of the safest in England and Wales.

Each team provides a visible presence in a neighbourhood and works closely with our partners and the public to tackle anti-social behaviour, solve crime and build community confidence. They deal with the priority issues and concerns of the people in their area – and keep the community updated on progress made on previous priorities.

Consisting of a Neighbourhood Specialist Officer and one or more Police Community Support Officers, your Safer Neighbourhood Team is fully supported by response officers, detectives and other Surrey Police specialists. Together they ensure that your neighbourhood is policed around the clock

Recent successes**PANELS AND SURGERIES**

The Neighbourhood Panels are still successful and a great way of measuring community concerns and priorities. The Panels give a good indication of any community concerns/issues and provide the opportunity for discussion and resolution.

The Surgeries continue to be a success across the District and have enhanced the partnership work, particularly with local businesses

PUBWATCH /LICENSING

As a whole Tandridge continues to have a low level of licensed premises disorder. Last year I reported on the success of the South Tandridge Pub-watch which the majority of licensees have joined. In September an inaugural meeting of the North Tandridge Pub watch was held and well attended, including the Chair of South Tandridge Pub watch Rose Thorn. The North Tandridge scheme will be formally launched in January 2009.

I am pleased to say that as part of my Community Safety Team, Pat Crilly commenced in the role of Licensing Officer in October. She will be working closely both with my team to enforce Licensing Law as well as Tandridge Council officers.

COUNTRYWATCH

This scheme was launched in November 2008 and continues to go from strength to strength. We now have approx 150 members who receive a bi-weekly newsletter of incidents and suspicious vehicles. The members are extremely pro-active and have rung in many reported sightings, enabling us to monitor movements of vehicles and occupants. In September we held a meeting for game keepers/landowners which was attended by Officers from Kent and Sussex Police along with some landowners from Kent. The meeting was a resounding success. Kent landowners are now asking why there is such a difficulty in starting the scheme in Kent. A further meeting is scheduled for December 2nd (I will update verbally on this).

NEIGHBOURHOOD WATCH

In November we held a coordinators meeting to look at re-invigorating the scheme. The opening address was given by TDC Chairperson Cllr Whittle with presentations by the Force Crime Prevention Officer, myself and David Lockett, coordinator of Woldingham NHW which has over 900 members. We have agreed to hold regular coordinator meetings. We also took the opportunity to ask for volunteers to establish a NHW Crime Prevention Panel - the first meeting will be convened in December.

DRIVE SMART – OP SMART

(Please see report at Item 9).

OP QUAKE

This is a County-wide Operational name that covers operations/interventions that deal with anti-social behaviour. The recent Operation in Tandridge covered a two week period over Halloween and Firework night. On the three nights 28th Oct – 31st Nov there were a total of 30 reported incidents, -a reduction on last year. On Halloween itself we had a total of 9 related calls (a significant reduction). Guy Fawkes night had a report of 10 anti-social incidents with only 2 firework-related – a significant decrease again. Headlining our campaign was the poster designed by Jon Twigg of Surrey Youth Development Service 'Don't wind up with egg on your Face' summarising how we would deal with related anti-social behaviour. The poster was designed by young people, for young people and was both eye-catching and informative.

OP SWELLANDS

This is a joint operation with the Roads Policing Unit, involving a vehicle staffed by a Roads Policing Officer and Neighbourhood Support Officer patrolling rural areas. The patrols aim to target those crimes affecting the rural areas, such as poaching. As a result there has been a decrease in rural crime and persons have been arrested and dealt with for poaching.

OP GOLDEN

This is a three month campaign which will run through to January 2010, launched in East Surrey to combat the seasonal trend of Distraction Burglaries. Its aim is to raise awareness of the methods used by distraction burglars and to empower elderly and vulnerable members of our community to keep unwanted visitors out in the cold. We are also calling on members of the community to keep a watchful eye on elderly and vulnerable neighbours who may fall victim to burglars.

The Tandridge Safer Neighbourhood Teams will be visiting all sheltered/residential housing and day centres – giving talks and information to the vulnerable and elderly. Staff will also be going out and about with meals on wheels to pass the message. Tandridge has seen a rise in the number of challenges made and reports of suspicious callers. Awareness raising information has been circulated to Neighbourhood watch and other community groups. Partner websites and Tandridge Magazine also contain advice and information.

Aspirations For The Future

- To continue to build on the solid foundation established with both the community and partners to combat crime in the community and increase public confidence and satisfaction.
- To establish the Neighbourhood Watch Crime Prevention Panel
- To increase the membership of all Watch Schemes including:
 - Neighbourhood Watch
 - Country Watch
 - Pub watch
 - Dog Walker Watch
 - Shop watch

